



CHANGING YOUR BILLING METHOD THROUGH YOUR MEMBERSHIP ACCOUNT

Use these steps anytime you need to change or update your billing method.

Should you wish to avoid the Infrastructure Fee, this will allow you place a bank account on file.

Login in your membership account:

Visit <https://www.clevelandymca.org/>

- Look at the blue bar near the top of the screen.
- Click on Log in



Log in with your email on file or phone number.

Enter your Password.

IF you forgot your password you may reset to email or text a one-time code to your cell phone (if you click on forgot password this will give you the options).

Enter your password

Password

Keep me logged in

[Try another email address or phone](#)

LOGIN

[Forgot your password?](#)

Choose to reset password or quick login

[Reset Password](#)
[Email me a reset password link](#)

OR

Send me a one-time code for quick login:

- Send SMS to 440-***-***92
- Voice Call 440-***-***92
- Send Email to ree*****@yahoo.com

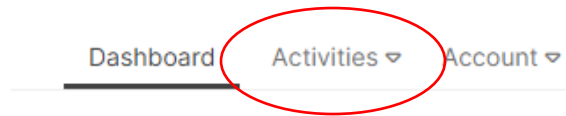
SUBMIT

If you choose a one-time SMS code, we'll send you a text. Your carrier's message/data rates apply.

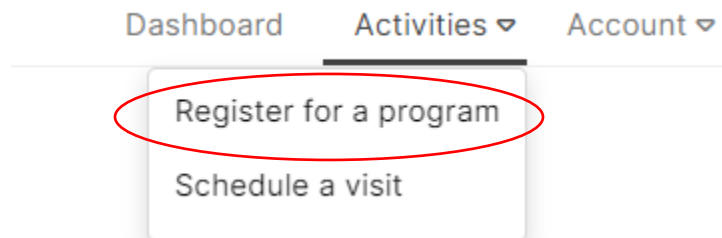
Choose the best option for you to reset the password or use a one-time code to login your account. Once in your account you can reset your password in your account.



Once in your account you ensure you are clicked on your **ACTIVITIES**.



Click on the arrow for the drop down and click on **Register for a program**.



Click on the **HELP-CONTACT ME** or **MEMBERSHIP** category.

Find your program and register today!

Search keywords here...

Categories Coming Soon

Active Older Adults	68	Martial Arts	2	Special Events	49
Adult Leagues	9	Membership	5	Summer Arts Camp	78
Adult Program	60	Out of School Time--Fun Days	31	Summer Child Care	235
Family Programs	14	Red Cross Classes	2	Youth Sports	45
Fitness	45	Rentals	1		
Help-Contact Me	1	School Age Child Care	98		

This will take you to a screen with items in a list. You are looking for the **MEMBERSHIP STATUS REQUEST UPDATE**. Click on the name in blue.

Help-Contact Me

[Member Request-Status Update \(1\)](#)

1 results found.

MEMBER REQUEST-STATUS UPDATE
[Request for Membership Status Update](#)
Association Office
Mar 01, 2024 - Mar 31, 2024

Membership

Programs that matched your search:
Child Watch Registration (2)
Member Request-Status Update (1)
Y-Stars (2)

5 results found.

CHILD WATCH REGISTRATION
[New Child Intake \(2024\)](#)
Geauga Family YMCA
Jan 01, 2024 - Dec 31, 2024

CHILD WATCH REGISTRATION
[New Child Intake \(2024\)](#)
French Creek Family YMCA
Jan 01, 2024 - Dec 31, 2024

MEMBER REQUEST-STATUS UPDATE
[Request for Membership Status Update](#)
Association Office
Mar 01, 2024 - Mar 31, 2024



Click on the REGISTER button, this is how you will get the confirmation of your request to make the changes to your membership account.

Member Request-Status Update

Request for Membership Status Update

\$0.00

REGISTER

2182 out of 2450 spots left

If there are multiple people of on the account, select yourself. If you are the only one on the account, they it will take you to the screen below.

Tell Us More

In order for your membership team to serve you better, please answer the following questions. Someone from the team will contact you to finalize your request within 2 business days.

What would you like to do? *

- Change my membership type or adding members to my membership
- Cancel my membership
- Place my membership on Hold (up to 3 months in a calendar year)
- Inquire about scholarships available for membership/programs
- I am not sure, please contact me to discuss

Please provide the best number so our staff can assist you quickly *

Please provide an email address as an alternate way to leave a message, in case our call is unsuccess *

Please share with us the reason you are placing a cancel/hold on your membership. NA if changing. *

We will make every effort to call as requested, what is the best time to call you? *

I acknowledge 7 days notice for a cancellation of membership; 14 for a holds is required. *

- Yes
- No
- Not applicable changing membership type

Please help us serve you better by providing additional information

BACK

CANCEL

NEXT

Fill out the information as it pertains to you and click the NEXT button at the bottom of the screen.

You will see the following check out screen, this again is documentation for your request which will then be emailed to you.

Member Request-Status Update

Request for Membership Status Update

Association Office

	Total Fees	Due Later	Due Today	
11/01/24 - 11/30/24	\$0.00	\$0.00	\$0.00	🗑️

Enter promo code

APPLY

Total Fees \$0.00

Due Today \$0.00

ADD MORE PROGRAMS

CHECKOUT




Hit CHECKOUT, you should then see

Awesome!



Thank you for registering!
Your detailed receipt has been emailed to you.

You paid \$0.00 today.

 [Print Receipt](#)

[BROWSE MORE PROGRAMS](#)

Check your email for the receipt as your proof of your request. The branch will then receive your request and process.

Feel free to reach out to your branch for any additional questions.